Innovation in Action: A Corporate Perspective

Patia McGrath Global Director, Corporate Marketing GE May 29, 2009





Presentation Roadmap

GE Innovation Context
GE's Approach

Innovation Portfolio
Innovation Processes

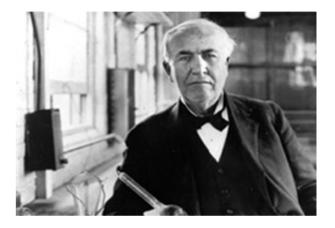
Recap

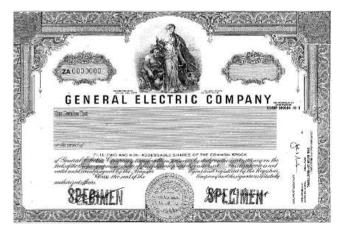
• Q&A

GE Innovation Context

GE has a rich company heritage

- Founded by Thomas Edison in 1878 as the Edison Electric Co.
- The only company consecutively listed in the Dow Jones Industrial Index since the original was established in 1896
- 323,000 employees worldwide
- \$183 B revenue, \$18 B earnings
- International revenue is more than 50% total revenue







Aligned for Growth





GE Energy Infrastructure \$39B / 22% GE Technology Infrastructure \$46B / 25% GE Consumer & Industrial \$12B / 7%

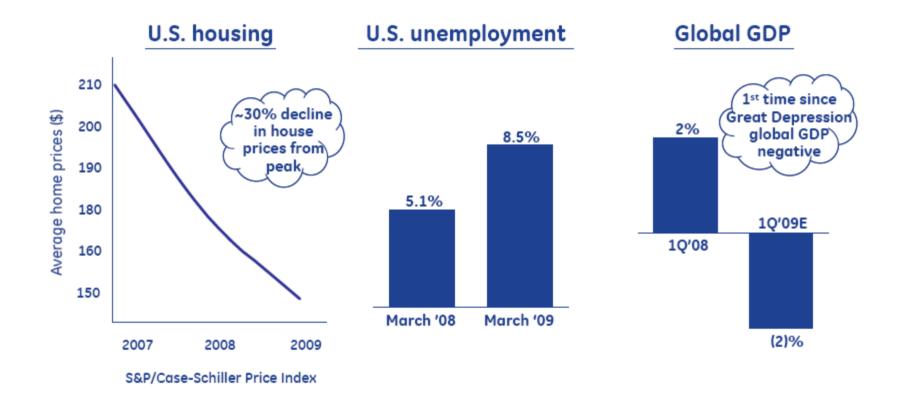
GE Capital \$67B / 37% NBC Universal \$17B / 9%

Media

imagination at work

2008 Revenues / % of total revenues

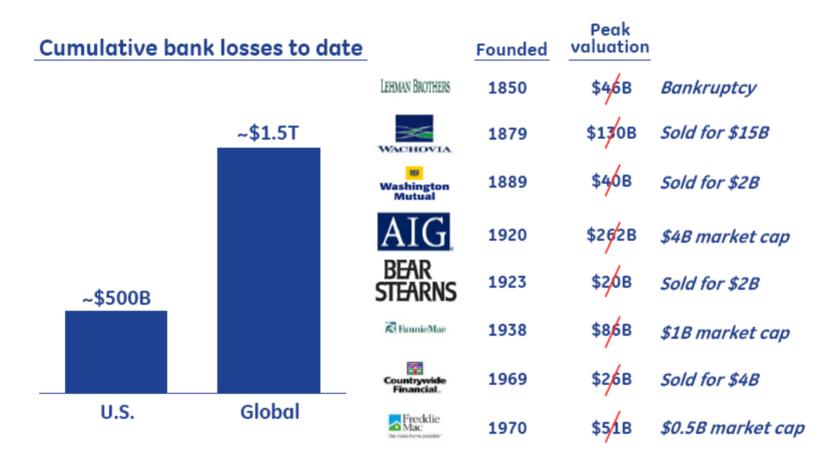
Operating in a difficult environment: Global economic recession



Recession now affecting all pockets of global economy



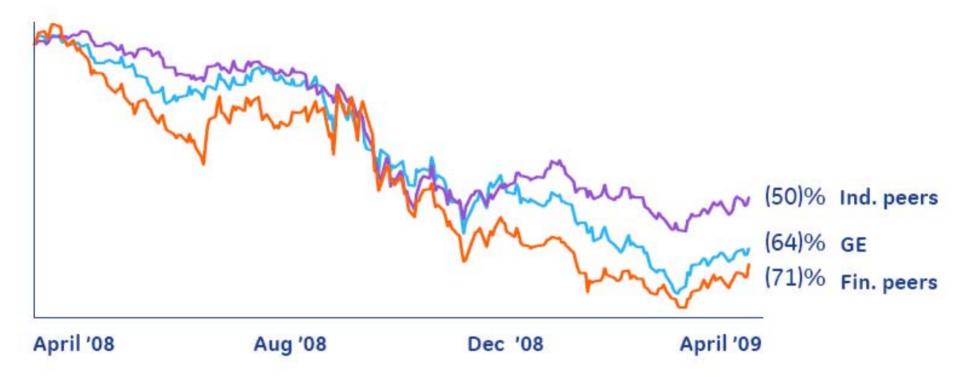
Financial system in crisis



Fundamental reset of financial services landscape









GE's Approach: Innovation Portfolio

Creating common vocabulary
 Innovation 9-Blocker
 Imagination Breakthroughs (IBs)



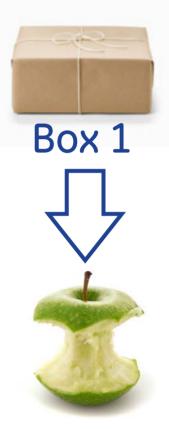
Defining Innovation at GE



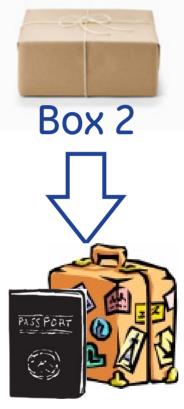




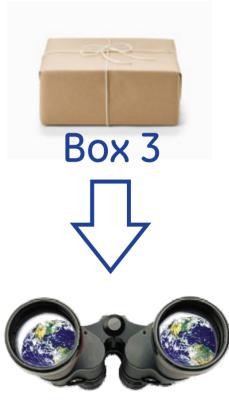
Approach: Common Vocabulary



Core



Adjacent



New

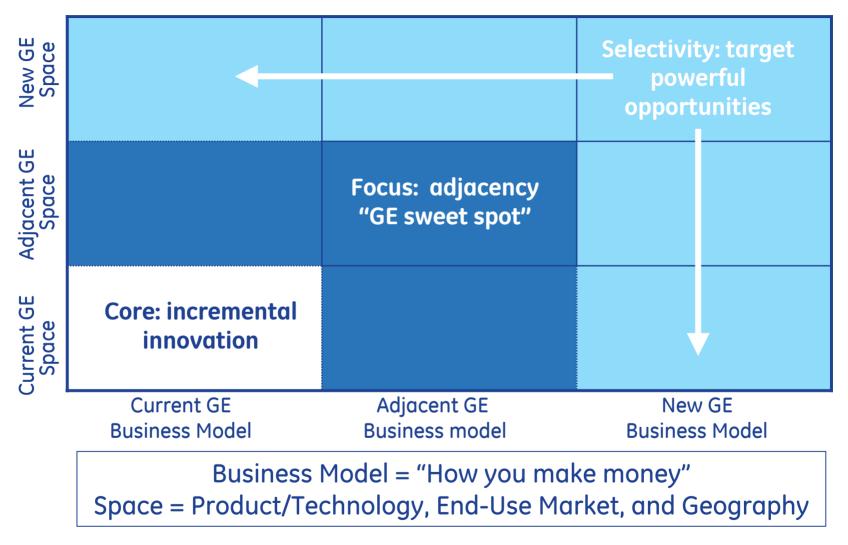


GE's Approach: Innovation Portfolio

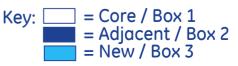
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Box 2/3 and the Innovation 9-Blocker







GE's Approach: Innovation Portfolio

Creating common vocabulary
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Imagination Breakthroughs: A protected class of ideas

- Strategy as filter
- Marketing led...fully integrated
- Chairman drives 20+ big bets
- Business owns pipeline of Box 1-2-3 ideas & growth operating process
- Reviews include full teams & critical milestones/assumptions
- Innovation tools & coaching
- Metrics aligned to stage of development







Imagination Breakthrough Example: GE Energy Infrastructure, Water & Process Technologies

Desalination

Desalination is a breakthrough that removes the saline from seawater or brackish water to provide fresh water for drinking, irrigation or industrial applications.





Imagination Breakthrough Example: GE Technology Infrastructure, Aviation

Very Light Jet Engine

The reliable and durable HF118 engine will power a new generation of Very Light Jets including the potential "Air Taxi" segment of business travel ranging from 300 to 500 miles.





ecomaginationst

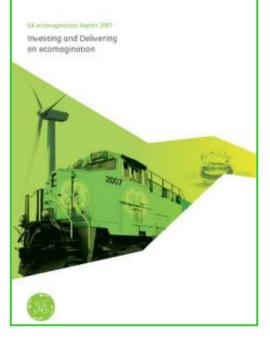
- 1. Grow revenues to \$25B
- 2. Double R&D to \$1.5B
- 3. Reduce GHG 1% absolute
- 4. Reduce water 20% absolute
- 5. Inform & Engage public... Transparency & Leadership

ongoing

by 2010

by 2012







IB Program Innovation

- IB Effort
- IB Projects
- IB Pipeline
- IB Reviews

✓ Learn

✓ Renew

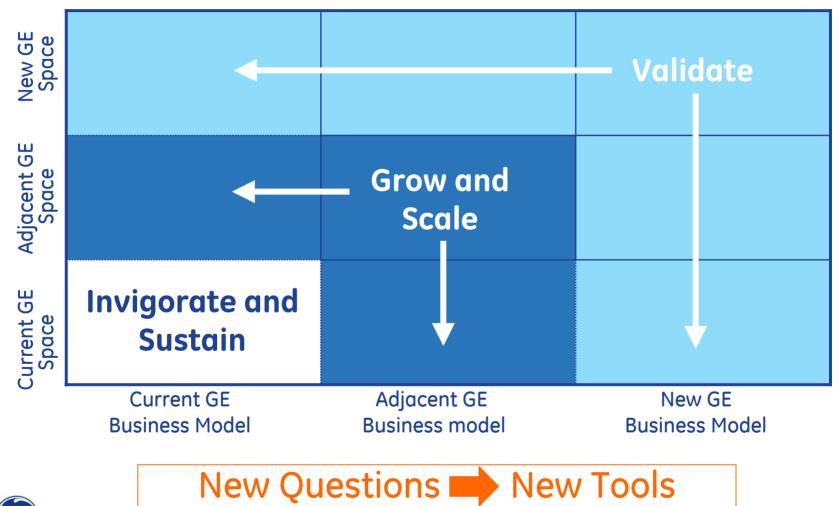
✓ Transform





Innovation Metrics and Box-Specific Goals



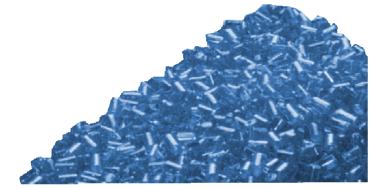


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GE's Approach: Innovation Processes

Opportunity identification Opportunity assessment

Plastics: High Performance Fibers



Current business model

Thermoplastic pellets for injection molding

- Known industry dynamics
- Legacy of skills, customers, people



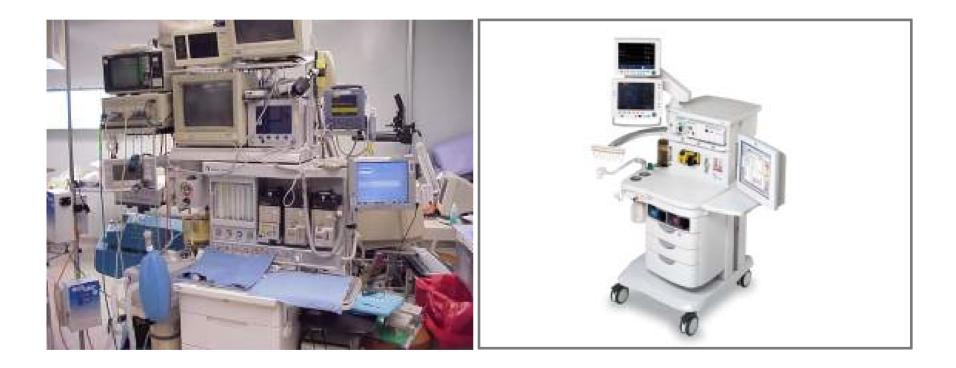
Organic opportunity initiative

Thermoplastic fibers for the textile industry

- Relatively new space for GE
- Need to accelerate strategy definition



GE Healthcare: Carestation®





GE's Approach: Innovation Processes

Opportunity identification Opportunity assessment

Imagination markets



The innovation game where you can invest in the best idea from your colleagues. Or submit your own! When colleagues buy-in, the idea stock goes up. Start playing with your \$3000 fantasy Imagination Market Bucks now and win!!

- Game Overview
- Trading Instructions
- Winning Trades & Ideas



IMAGINATION MARKETS GAME

Top Price % Movers (last 1 day)				
IDEA SYMBOL	LAST	CHG	VOL	
MEDGEN	\$78	1 34.5%	31	
GEMAX	\$49	↑ 32.4%	43	
CONSIR	\$90	1 28.6%	26	

Top Volume	Mover	Vers (last 1 day)		
IDEA SYMBOL	LAST	CHG	VOL	
GEASIA	\$27	# 20.6%	60	
TLG	\$85	\$ 09.6%	45	

SPARKing new ideas & growth @ GEHC

Project SPARK is:



• a **process** for collecting innovative ideas in response to a business challenge.

1st Business Challenge: Improve Nuclear Cardiology Workflow



• a **tool** for facilitating "virtual" & global brainstorming



• a **method** for expanding the idea funnel

2nd Business Challenge: Increase the Services Business



Recap

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Questions & Answers



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