

Results of the 2019 user survey and answers to the comments and wishes of the respondents

The survey has been open to continuous participation since June 2019. We present a summary of selected results for one calendar year on our [homepage](#). In the following, we first present the graphic illustrations of all results and then we provide answers to the comments and wishes of the respondents, which we have summarized in advance.

Results of the survey on the application process

Figure 1 Evaluation of the choice of data set

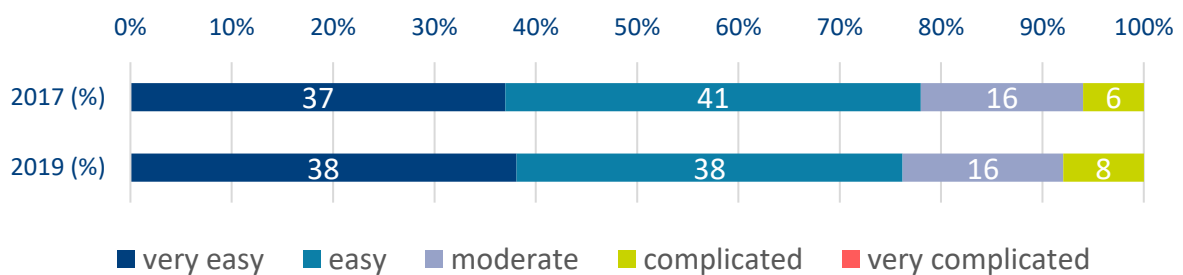


Figure 2 Evaluation of the application process

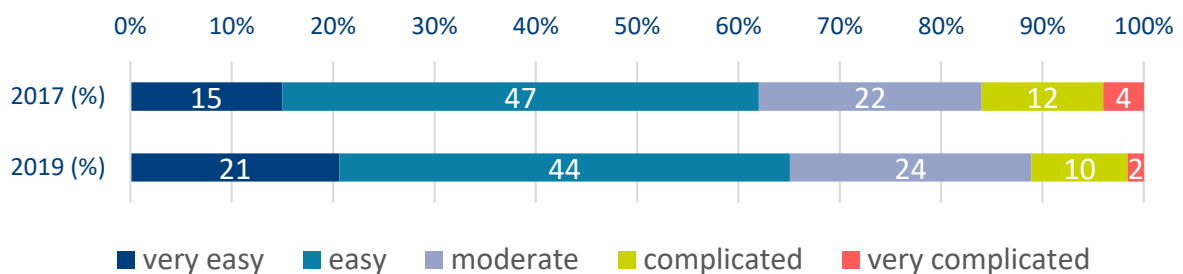
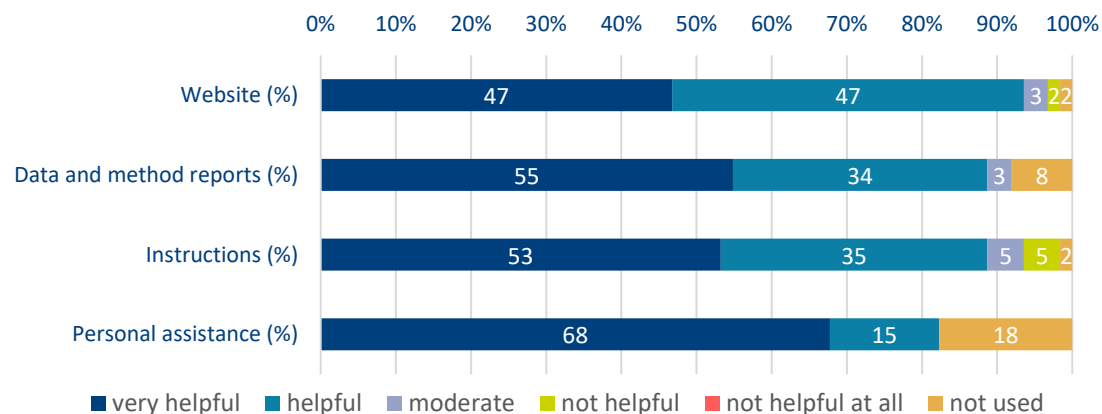


Figure 3 Evaluation of the support during the application process 2019



Results of the survey on experiences with the FDZ

Figure 4 Conditions at the locations 2019

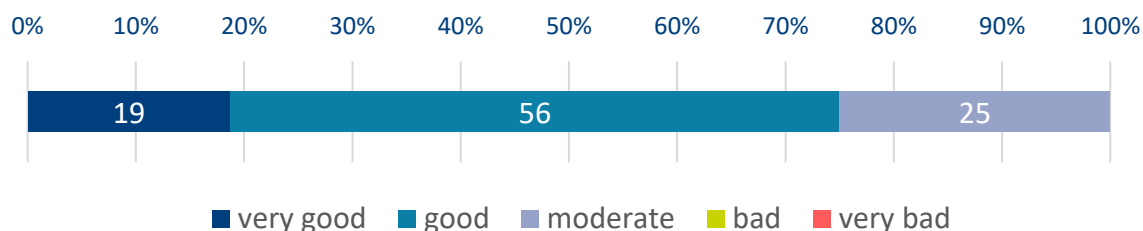


Figure 5 Evaluation of JoSuA 2019

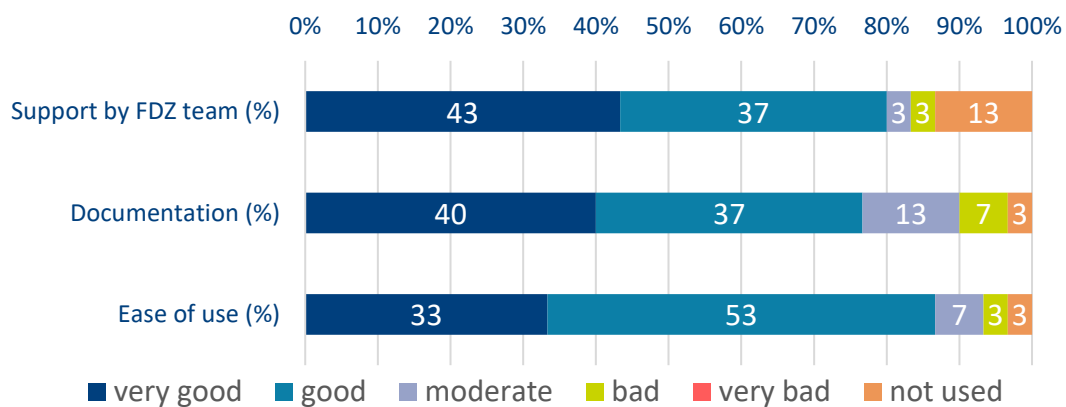


Figure 6 Evaluation of the time at which results are transmitted

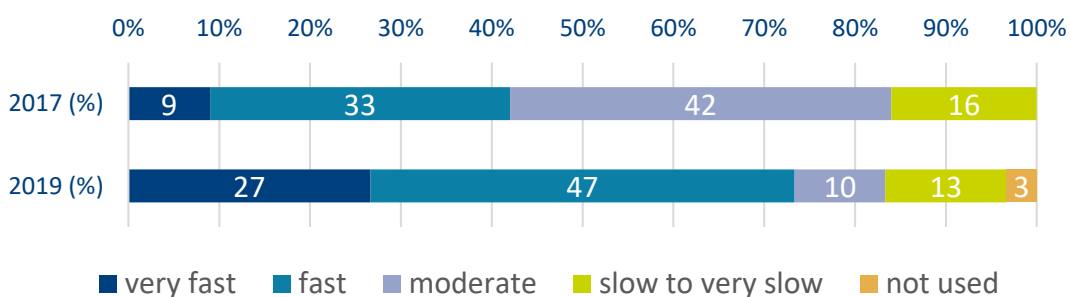


Figure 7 Evaluation of the traceability of deletions

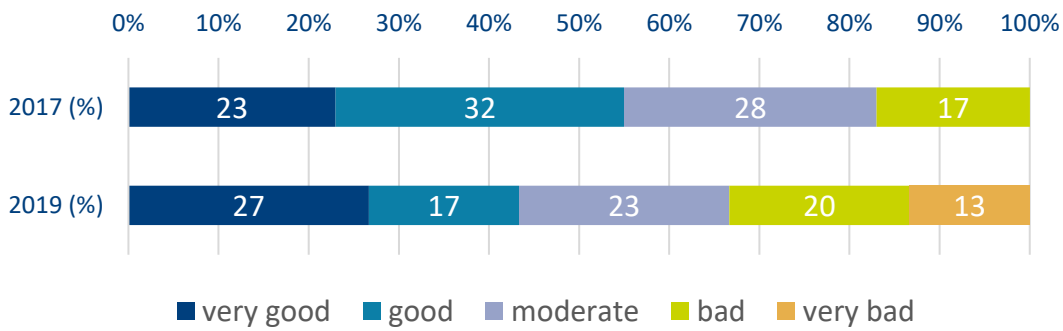


Figure 8 Evaluation of test data 2019

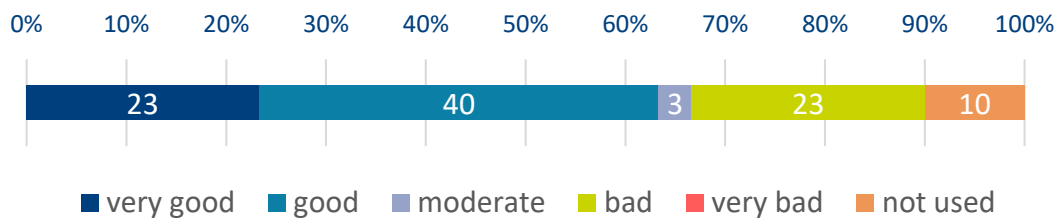


Figure 9 Evaluation of the documentation and consulting on FDZ data products 2019

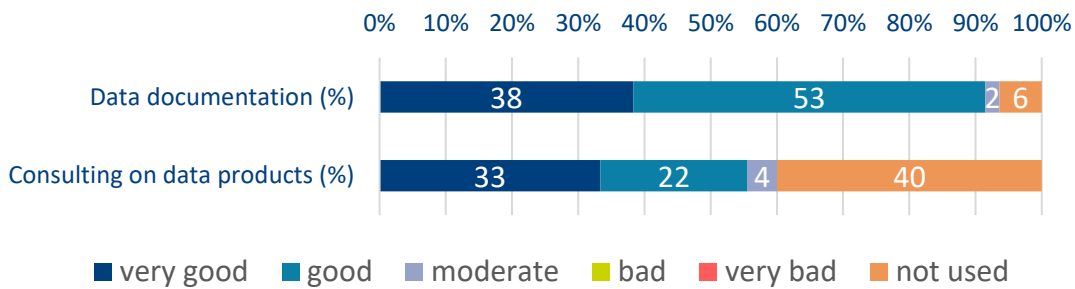


Figure 10 Evaluation of the FDZ website regarding clarity 2019

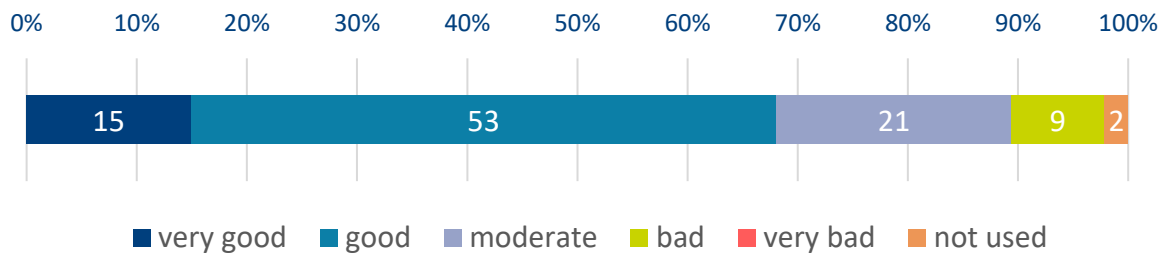


Figure 11 Evaluation of the content of the FDZ Newsletter 2019

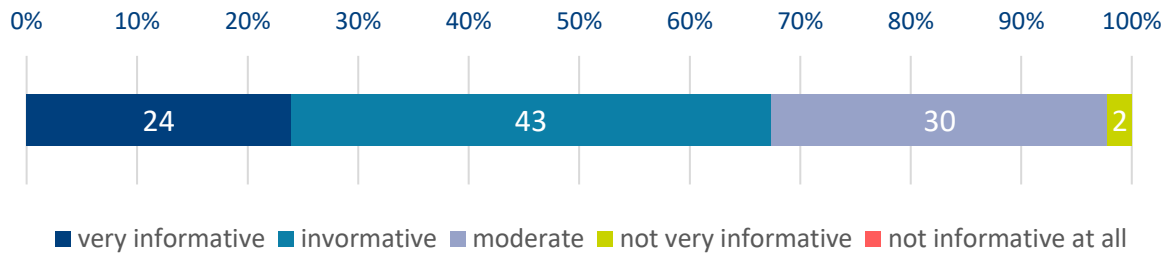


Figure 12 Satisfaction with the data provided

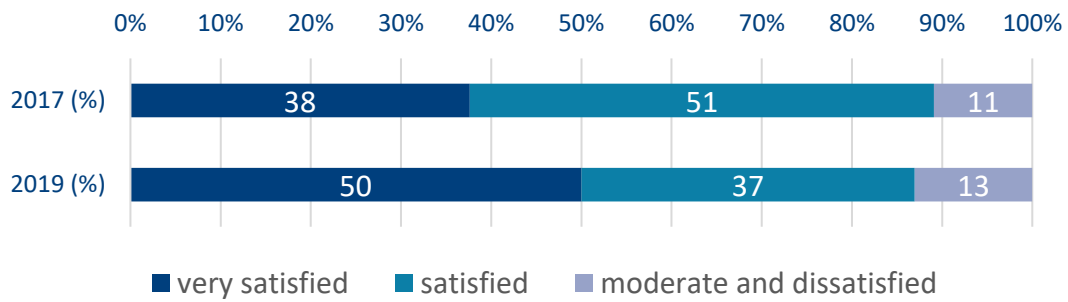
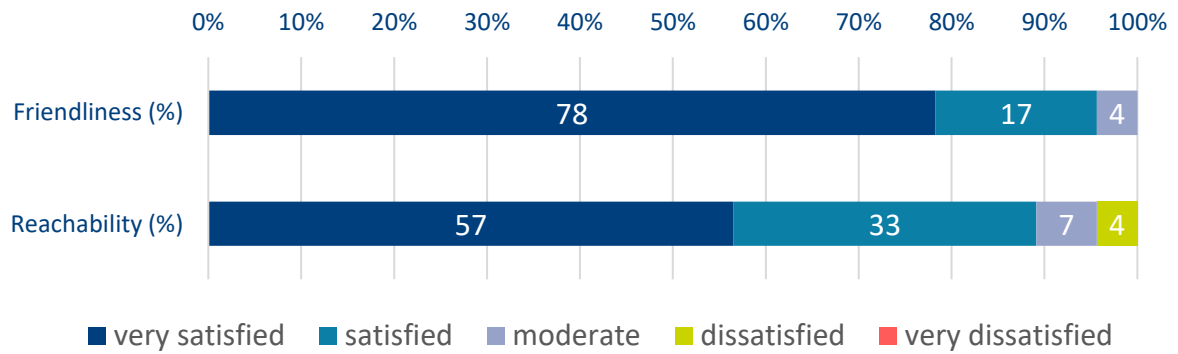


Figure 13 Evaluation of friendliness and reachability 2019



Responses of the FDZ to the comments and wishes of the users (structured thematically according to the questionnaire). The comments and wishes were summarised. The answers are marked in italics.

- Question "Which consultation documents did you miss during the application process?":
 - English application for non-German speaking users at German institutions – *Applications can be submitted in German and English (except for applications for guest stays in the UK, USA and Canada. These must be in English). Please note, however, that you will always receive a contract in the application language. Please check with your institution whether they will sign German or English contracts before you apply.*
 - Compact breakdown of the variables and their values in the data set. (SIAB- / IAB-SOEP-MIG-users) – *A short overview of the variables contained in the data set can be found in the respective data report. You can also download files with frequency tables and labels. Here you can view all values of the variables.*
 - More detailed information on generated variables in the method report (PASS / lidA users) – *Information about the generated variables in PASS can be found in the PASS data report in the chapter "Generated variables".*
 - Complete test data set in LIAB longitudinal model – *The test data for the LIAB can be found on our website. They have the same file structure as the actual data. This means that the information from the IAB Establishment Panel is contained in other files such as the personal data or the establishment data of the LIAB data. A link to the IAB Establishment Panel test data can be found directly with the LIAB test data.*
- Question "Is there anything else you would like to tell us about the application process?":
 - To be able to sign the contract of use with electronic signature – *As the legal requirement of written form applies to our agreements, they may only be signed with a handwritten or certified electronic signature. The certified electronic signature must have a trustworthy certificate (certified by a certification authority (CA)) which will be shown when clicking on it. For legal reasons, a self-generated certificate, a signature drawn with a computer mouse or inserted as an image file, as well as a scan of the signed agreement are not permitted for our agreements.*
- Question "Is there anything else you would like to tell us about your on-site visit?":
 - No pen and paper allowed in the guest room, although the contract signed states that numbers may not be published. – *The regulation that neither paper and pens, nor smartphones, laptops and cameras are allowed in the guest room serves as an additional protection of our*

data. We ask for your understanding for this regulation. If you need notes, you can always create a txt.file and save it in your doc folder. In addition, we offer the possibility to make notes on a wipeable whiteboard foil in the guest room in Nuremberg. If you want to transfer notes, please enter them in your do-file as a comment. Please make sure you follow our data protection regulations.

- The new Ann Arbor location is difficult to access and security measures involving other data kept in that room make it difficult to use. – *The safety regulations at our locations may go beyond our own rules. We have no influence on this; this is the responsibility of the respective facility.*
- Question "Is there anything else you would like to tell us about JoSuA?":
 - Inconsistent data protection checks (for results and graphics). – *The data protection checks are carried out at the FDZ in a rotating procedure. This means that your programs are checked by changing employees of the FDZ. At the same time, we want to give our users as much freedom as possible in programming and try to keep the specifications for individual programming steps accordingly limited. In order to be as consistent as possible in our data protection checks, we regularly discuss specific programming and data protection issues at the FDZ. Nevertheless, it is sometimes impossible to avoid queries about programming. In order to simplify the process of data protection checks, to reduce the number of queries on our part and to achieve the fastest possible release of your results, we therefore ask you to document the programs thoroughly and comprehensibly. Please also note our specifications for remote data processing (http://doku.iab.de/fdz/access/Vorgaben_DAFE_EN.PDF) and on data protection (http://doku.iab.de/fdz/berichte/2012/MR_06-12_EN.pdf). On our homepage you will also find helpful programming examples (https://fdz.iab.de/en/FDZ_Data_Access/FDZ_Remote_Data_Access.aspx).*
 - It would be helpful to upload do-files more than once a day. – *An increase of the limit of daily jobs in "Internal Use" mode is planned for the next JoSuA update. Due to the Corona pandemic and the closure of the data access points the job limit has been increased to 2. In addition, it is possible to check and ensure that your program runs correctly in advance using the test data.*
 - Rethink blocking internal jobs after a presentation mode has been started. Often results/specifications from the internal job are needed again and everything must be run again. Takes a lot of time. Maybe there are already possibilities for JoSuA or a new feature to save an internal run. That would be great – *Thank you very much for your comment. Unfortunately, as you have already suspected, the internal jobs will be blocked for data protection reasons. However, it would be possible to hold your meetings based on the results from the last "Internal Use" mode, as long as only co-authors with a data usage*

contract are involved. Then you could base your considerations on the extensive output from the last "Internal Use" mode and in the next step in the "Presentation/Publication" mode only generate the models that are required.

- Question "What work tools did you miss?":
 - The IAB-FDZ should generally make all do-files that are required for replications publicly available. – *We ask for your understanding that we do not make the do-files of our users (that replicate the project evaluations) publicly available. Please contact the authors first. If you have any doubts about published results based on data provided by the FDZ and contact with the original authors has not been successful, please contact us.*
 - Concrete procedure for the imputation of classifications (economic sectors, professions) – *The concrete procedure is described in Eberle, Johanna; Jacobebbinghaus, Peter; Ludsteck, Johannes; Witter, Julia (2011): Generation of time-consistent industry codes in the face of classification changes * Simple heuristic based on the Establishment History Panel (BHP). (FDZ-Methodenreport, 05/2011 (en)), Nürnberg, 21 S. (<https://fdz.iab.de/342/section.aspx/Publikation/k110407a01>).*
 - Collection of typical problems (and their possible solutions), for example handling duplicates in SIAB. – *The FDZ is currently working on a new platform for user interaction. In the future, this will offer better possibilities to provide solutions for common problems.*
 - An overview that summarizes the importance of the different reports – *We already offer an overview of method reports that are particularly important for data work. (https://fdz.iab.de/en/FDZ_Overview_of_Data/working_tools.aspx). Otherwise, it is difficult for us to assess how important the individual items are for the respective projects.*
 - Please combine some documents for the LPP. For example, the data report did not mention that some variables were only surveyed in the first wave for each individual. – *The point is taken up in the new DR, the information will be listed in the variable details in the future.*
 - The LPP data contains psychometrically validated scales which is fantastic, however I don't recall seeing the sources of these scales in the documentation. – *You can find more information here: Kampkötter, Patrick; Mohrenweiser, Jens; Sliwka, Dirk; Steffes, Susanne; Wolter, Stefanie (2015): Measuring the use of human resources practices and employee attitudes. The linked personnel panel. (ZEW discussion paper, 2015-074), Mannheim, 34 S.*
 - How is the dummy variable for temporary employment generated from the KLDB. – *This information is part of the activity code and is declared by the employer as part of the social security declaration procedure.*
- Question "What information do you miss in our newsletter?":

- Publications with the data (see Lifbi-Newsletter). – *The publications produced with the FDZ data can be found in the [FDZ literature database](#).*
- Research on which FDZ employees work. – *You can find a list of the projects carried out at the FDZ on our [homepage](#).*
- Question "Which labour market data, which are currently not offered by the FDZ, would you like for your analyses?":
 - Linking BA employee data with information on working time (e.g. from VSE) – *A link with VSE is unfortunately not possible under the current legal prerequisites.*
 - Data with more information on firms (profits, turnover etc.) / Financial statements of firms linked to the survey data – *A project is currently in progress to make the linking of operating and company data accessible, see https://fdz.iab.de/en/FDZ_Projects/project-details.aspx/Projektdetails/k200130305.*
 - More links between survey data and SIAB (and company information) – *We are constantly expanding our range of linked survey and administrative data. In 2020 alone, for example, linked data products with two further starting cohorts of the NEPS will be published, as well as the IAB-BAMF-SOEP survey of refugees linked with administrative data.*
 - No blocking periods for more recent years, because the surveys are publicly financed! – *There are no explicit blocking periods for the data produced by the FDZ at the IAB. However, the creation and updating of the FDZ data products (or the sources on which they are based) takes time (for documentation, preparation of the data for different data access paths, quality checks, creation of test data) and is carried out at regular intervals for capacity reasons. In addition, there are delays that can be explained by the social security reporting processes.*
 - More psychometric measures and individual-level data. In my field, there is a lot of value in being able to link individuals to organizations, work units, or teams. – *The linked NEPS-ADIAB data products (NEPS survey data linked to IAB administrative data) contain a range of different psychometric variables such as personality traits, competence measurements, control beliefs and attitudes.*